

The 5-Step Process

Effective communication allows our system to provide you with the perfect images in as little as three days. However, turn-around times depend on you. The quicker you respond, the quicker your final images will be ready for delivery.

Step 1: Shoot Planner

You have been sent a shoot planner to complete with this form. These planners allow you to plan each of your images and ensures we are focusing on the key features and USP's of your product.

The planner must be completed and returned before the start date of your project*. If the planner is not returned by the agreed start date, your project will be delayed by one week.

**If you do not want to complete the shoot planner, and want us to plan your image/s, a charge of £100.00 will be added.*

Step 2: Low-Res Shoot

Low res image previews and infographic designs (order dependant) will be sent to you to confirm the product placement, angles and design of your final images/infographics.

Any changes you wish to make **must** be mentioned at this point. We will not proceed with the next step until you have confirmed/requested changes to these images. The quicker you confirm, the quicker we proceed with the next step.

Any changes requested after the confirmation of the low-res images will be charged extra.

Step 3: High-Res Shoot

We will shoot the high-res images in our studio based off the low-res previews and proceed with the post production. Post production takes roughly 12 hours depending on the project.

Step 4: Payment and Delivery

Your final image previews will be sent to you along with a payment request via our website. Payments must be made within one week. Your final images will be delivered as soon as the payment has been made.

Step 5: Product Return

Your products will be returned to you once you provide us with a return address for the product/s. Products are sent 2nd class in their original packaging.